

Job Description

We are looking for hardworking, self-motivated and bright telephone interviewers to work remotely from the comfort of your own home.

ONLY APPLY IF YOU HAVE THE FOLLOWING EQUIPMENT TO ENABLE YOU TO WORK FROM HOME:

- Laptop/desktop computer
- Broadband
- Headset (or good quality earphones with microphone)
- Quiet room with no disturbances

Main hours will be Monday – Friday 09:00 – 17:00 with a one-hour unpaid lunch break.

However, it might be possible to discuss more flexible working as you prove yourself, and dependent upon the individual project requirements.

Our researchers collect insights, data and evidence directly from those that Government aims their policy and services at.

Some of the things we'd like you to do include:

- Conducting telephone interviews with respondents. What this really means is holding intelligent, fluid telephone conversations with businesses/individuals while asking them a structured set of questions, probing and clarifying their responses
- Collating and recording accurate and high-quality information obtained during your calls
- Engaging prospective respondents prior to interview; confidently and persuasively, yet respectfully, encouraging their participation in our research
- Participating in feedback sessions; critically thinking about what you are finding out from your calls and feeding back to the executive team
- Achieving productivity (number of interviews) and quality targets
- Being open to learning and improvement; we offer feedback and support.
- A bit about yourself: You are responsible, tenacious and self-motivated with a natural and professional telephone manner. Inherently curious, you have great attention to detail and are able to simultaneously balance productivity and quality targets while being comfortable working on your own. You'll also have a quiet room/area in your home as you'll be interviewing most of the day.

What you can expect at Winning Moves: The opportunity to partake in interesting and often politically important research projects for government clients – so you would be making a real difference in these uncertain times and this work will look great on your CV.

Working from home means you'd save on travel costs and could be slightly flexible with working hours. You'd also get to work alongside a fun, energetic and passionate team – that's how we would describe our fabulous team anyway!! We'll make sure it's not all work and there's a 'remote' social side too, some team building quizzes and online socials (those are optional though! We won't force you to have fun!)

Training: you will be fully trained on the software/systems we use to make phone calls, collect data and we will also tell you everything you need to know to interview on the project. We recognise that learning is continuous, so you will also receive ongoing support throughout the project.

Pay: Your pay will be based on a 'per quality interview' basis. This means we will work out how many interviews per day is fair and achievable (as it can vary from project to project), and then work out how much you will get per interview – and then you will be paid for what you achieve. If you are brilliant at balancing speed, accuracy, possess the power of persuasion and you manage to get more in a day, then you will be paid more. Just so you know, we work on the equivalent of £10/hour or £70/day. So, for example, if your target is 10 interviews per day, you would be paid £7 per interview. And if you achieved all 10, you would earn £70.00.

If successful you'll progress to a short online assessment centre before you're added to our pool of researchers and will be contacted when work arises.

Job Types: Full-time, Temporary

Salary: £10.00 per hour (equivalent)

To apply, send your CV to work@winningmoves.com